



## **Animal Care Volunteer Level One – Canine**

This position will assist animal care technicians with the daily activities to provide a safe/clean environment for socialization and housing of dogs/puppies in our care.

Duties will include but are not limited to:

- • Cleaning/disinfecting dog kennels
- • Gather and wash/disinfect dirty laundry
- • Fold and distribute clean laundry
- • Gather and wash/disinfect dirty dishes
- • Assist with replenishing water
- • Make, deliver and restock enrichment items
- • Provide enrichment activities to keep dogs entertained while in kennels
- • Assist as needed by staff and level 2 volunteers in the dog/puppy area

The ideal volunteer will possess the following attributes:

- • Ability to take direction from staff and senior volunteers
- • Ability to work with a diverse group of people
- • Flexibility to assist as needed by senior volunteers and staff
- • Willingness to learn

This position will not be in direct contact with animals and will require physical activity to include, but not limited to, standing, bending, reaching and lifting. Volunteers must complete 8 hours in basic training, 16-30 hours in animal care level one and dog/puppy handling training to advance to level two



## **Animal Care Volunteer Level Two - Canine**

This position will assist animal care technicians with the daily activities to provide a safe/clean environment for socialization and housing of dogs/puppies in our care.

Duties include but are not limited to:

- Socialize puppies/dogs that have been approved by shelter staff
- Provide enrichment items to the animals in their specific areas
- Assist with general cleaning and disinfecting the various village areas when needed
- Assist staff with walking and exercising dogs/puppies and assisting with playtime events for animals that have been cleared by staff
- Assist staff with transporting dogs/puppies to/from grooming areas and vet appointments
- Assist staff with transporting dogs to/from play areas and splash pads
- Assist staff with loading dogs/puppies when the various rescues come to pick up
- Help with playtime events for dogs/puppies
- Keep detailed logs of animals that exhibit health issues (sneezing, coughing, vomiting, goopy eyes, runny nose, etc.) as well as temperament issues
- Provide in kennel socialization to dogs/puppies that are unable to go out for walks/exercise due to medical restrictions

The ideal volunteer will possess the following attributes:

- Ability to take direction from staff
- Ability to work with a diverse group of people
- Self-motivation
- Flexibility to assist where needed
- Willingness to teach and share information with level one volunteers
- Attention to detail

This position will require physical activity to include, but not limited to, standing, bending, reaching and lifting. Volunteers must have 8 hours in basic training 16-30 hours in Canine Volunteer Level one, and dog/puppy handling training before moving into this position.



## **Animal Care Volunteer Level Three - Canine**

The volunteer in this position will work with animal care technicians to learn how to walk and socialize dogs/puppies that require advanced handling skills as well as provide socialization and enrichment to these dogs/puppies. These animals may need extra care, patience and advanced skills due to fear, shyness, high arousal behavior, kennel stress, etc.

Duties include but are not limited to:

- • Advanced canine handling training
- • Socialize puppies/dogs that are exhibiting some of the level 3 behaviors to teach them how to play, walk on a leash, enter and exit kennels, etc.
- • Assist with general cleaning and disinfecting kennels
- • Assist staff with walking and exercising dogs/puppies and assisting with playtime events to provide continuous training to these animals
- • Assist staff with transporting dogs/puppies to/from grooming areas and vet appointments.
- • Assist staff with transporting dogs to/from play areas and splash pads and

loading dogs/puppies when the various rescues come to pick up

- • keep detailed logs of animals that exhibit health issues (sneezing, coughing, vomiting, goopy eyes, runny nose, etc.) as well as temperament issues
- • may provide in kennel socialization to dogs/puppies that are unable to go out for walks/exercise due to medical restrictions
- • Provide assistance with level 3 dogs as needed by staff

The ideal volunteer will possess the following attributes:

- • Attention to detail, specifically animal body language and behaviors
- • Be very patient and calm
- • Ability to consistently provide repetitive direction and training to the animals
- • Ability to take direction from staff, work with a diverse group of people
- • Ability to keep detailed logs of all medical and/or behavioral conditions/changes

This position requires physical activity including, but not limited to, standing, bending, reaching and lifting. Volunteers must have 8 hours basic training 16-30 hours in Canine Volunteer Level one, 30 hours in Canine Volunteer Level two and advanced canine handling training before moving into this position. This position will be appointed by the behavior team manager